



Parent Code of Conduct

POLICY

School Name

St. Andrew's Southgate

Updated

September 2025

Review Date

September 2027



Do justice,
love kindness
and walk humbly
with your God Micah 6.8

At St Andrew's Southgate Primary School (CE) we are very fortunate to have a supportive and friendly parent body. Our parents recognise that educating children is a process that involves a partnership between parents, staff and the whole school community. As part of that partnership our parents understand the importance of a good working relationship in order to equip children with the necessary skills for adulthood. For these reasons we continue to welcome and encourage parents and carers to participate fully in the life of our school.

The purpose of this document is to provide a reminder to all parents, carers and visitors to our school about their expected conduct. This is so we can continue to enable children to flourish, progress and achieve in an atmosphere of mutual understanding.

Guidance

We expect parents, carers and visitors to:

- Respect the Church of England ethos of our school
- Understand that both teachers and parents need to work together for the benefit of their children.
- Demonstrate that all members of the school community should be treated with respect and therefore set a good example in their own speech and behaviour.
- Listen to both a child's version of events and the school's view in order to help bring about a peaceful solution to any issue.
- Correct their own child's behaviour especially in public where it could otherwise lead to conflict, aggressive behaviour or unsafe behaviour.
- Approach the school to help resolve any issues of concern.

In order to support a peaceful and safe school environment the school cannot tolerate parents, carers and visitors exhibiting the following:

- Disruptive behaviour which interferes or threatens to interfere with the operation of a classroom, office or any other area of the school grounds.
- Using loud/or offensive language, swearing, cursing, using profane language or displaying temper.
- Threatening to harm a member of school staff, visitor, fellow parent/carers or pupil regardless of whether or not the behaviour constitutes a criminal offence.
- Damaging or destroying school property.
- Sending abusive or threatening e-mails or text/voicemail/phone messages or other written communications.
- Defamation of the school or staff character in **any** form which Facebook or other social networking sites.
- Emails circulated or sent directly with abusive or personal comments about staff, pupils or any members of the schools community
- Using physical or verbal aggression towards another adult or child. This includes physical punishment against your own child on school premises.
- Approaching someone else's child in order to discuss or chastise them because of their actions towards your own child/ren.
- Smoking and consumption of alcohol or other drugs.
- Bringing dogs onto the school premises
- Allowing children to play on school equipment or with balls, cycles or scooters on the premises.
- Bringing the school into disrepute

Parent WhatsApp Groups – Guidance

To aid communication between parents and carers many of our classes or groups of parents have set up WhatsApp groups, which OPERATE INDEPENDENTLY of the school. We know these offer a great way to support and communicate with each other.

Class / parent group WhatsApp Groups

We understand that parents and carers find WhatsApp groups a really useful way of communicating with and supporting each other.

The messages in the WhatsApp groups come from parents in their personal capacity. The school does **NOT** post directly on any WhatsApp parent/carers groups. Official messages from the school will always be communicated through the school MIS system.

At St Andrew's, we believe it is important that Parents adhere to the following guidelines when using class WhatsApp groups:

- The group is a platform for positive messages and reminders between parents.
- It should never be used as a platform to air views/grievances regarding a teacher, child or parent in the class or school
- The group should be used keeping in mind mutual respect and cultural sensitivity between all its members
- The group is not a political platform for airing opinions on current affairs.
- People who are not directly related to or responsible for a child in the school, should not be invited to the group

We expect parents, carers and other visitors to:

- Respect the ethos, vision and values of our school
- Work together with staff in the best interests of our pupils
- Treat all members of the school community with respect
- Seek peaceful solutions to all issues
- Approach the right member of school staff to help resolve any issues of concern

The Headteacher is expected by the Governing Body of the school to be responsible for the wellbeing of the whole school community, pupils, staff and visitors included. Staff, pupils, parents and visitors must not be exposed to unacceptable behaviour from any visitor to the school no matter how frustrated or upset they may be. Should any of the above behaviours occur on school premises the Headteacher will take whatever action is necessary to prevent it happening again. This may include restricting access to the school site in some circumstances.

We trust that parents and carers will help in implementing this policy and we thank you for your continuing support.